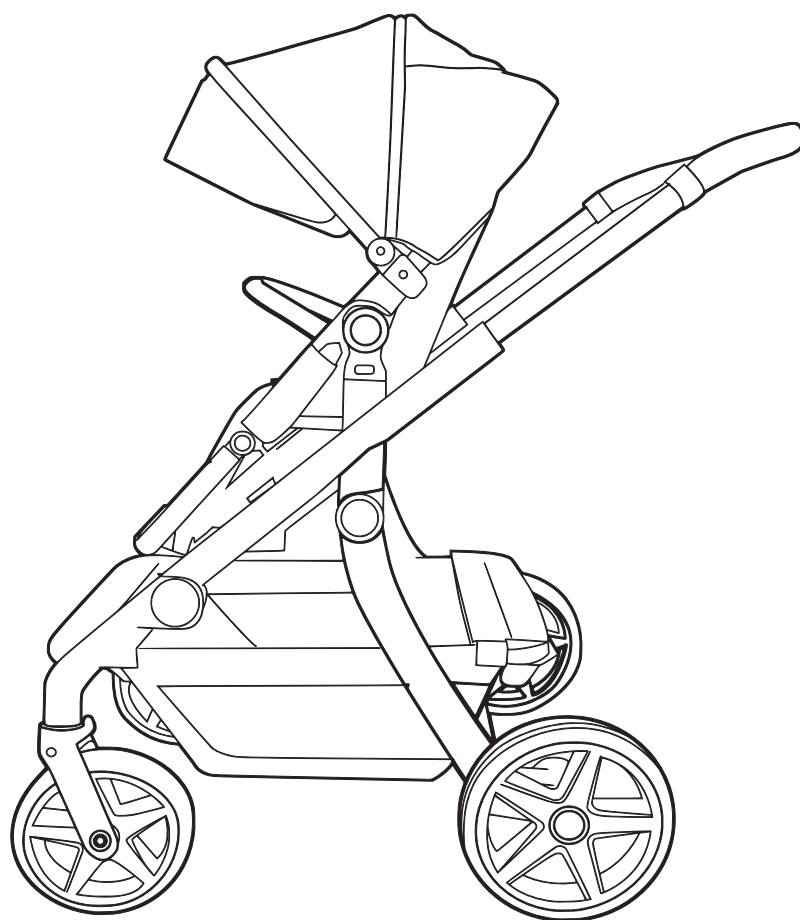


lovehncare™

neo

STROLLER

NEO 01



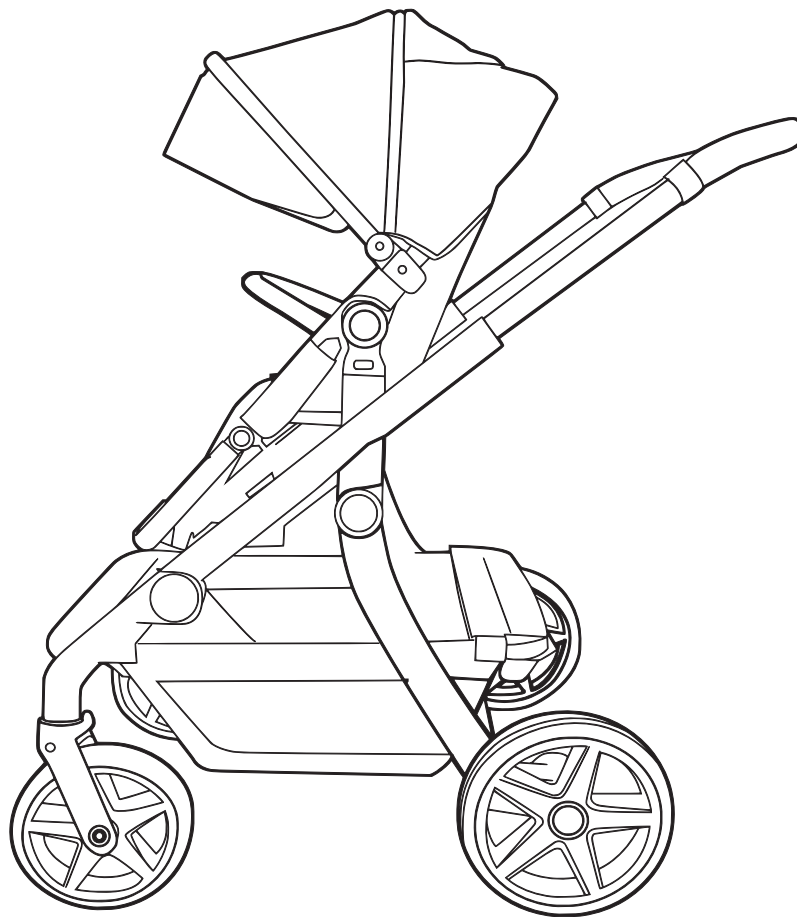
**IMPORTANT - READ CAREFULLY
AND KEEP FOR FUTURE REFERENCE**



Congratulations on purchasing your new Neo Stroller.

In almost no time you should be able to have this one of kind stroller ready to meet your beautiful child :)

Please take a few moments to read this instruction manual on how to assemble and use your stroller correctly so you can rest assured that your little one is Safe N Secure.



Warranty Against Defects

All Love N Care products are guaranteed for twelve months from the date of purchase. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This covers against faults which develop through faulty materials and workmanship.

Misuse, accidental damages, normal wear and tear or neglect are not covered. If a fault becomes apparent, please return the item to the store of purchase with your receipt. You must inform the store what the defect is. We will then arrange for its repair or it will be assessed for replacement as expediently as possible. The benefits of this warranty are in addition to other right and remedies under the law in relation to the goods or services to which this warranty relates. If you are unable to return the item to the store of purchase, you can contact Love N Care on free call 1300 732 599.

Where you send the product directly to the manufacturer then you may be liable for the costs of transportation to and from Love N Care. Love N Care will meet the reasonable expenses incurred by a consumer in making a warranty claim. You can claim expenses incurred in making a claim by contacting our customer service team on 1300 732 599 or by email at info@lovenecare.com.au

WARNINGS + GENERAL SAFETY INFORMATION

KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

Please read this manual carefully before using this stroller. Failure to follow instructions properly may result in serious injury to your child

STROLLER WARNINGS:



TO AVOID INJURY OR DEATH:

ALWAYS APPLY THE BRAKES WHENEVER THE PRAM/STROLLER IS STATIONARY.

- DO NOT LEAVE CHILDREN UNATTENDED.
- SECURE THE CHILD IN THE HARNESS AT ALL TIMES.
- DO NOT CARRY EXTRA CHILDREN OR BAGS ON THIS PRAM/STROLLER.
- MAKE SURE CHILDREN ARE CLEAR OF ANY MOVING PARTS IF YOU ADJUST THE PRAM/STROLLER.
- ALWAYS USE THE TETHER STRAP TO PREVENT THE PRAM/STROLLER FROM ROLLING AWAY.
- USE THIS HARNESS AT ALL TIMES.

- The Love N Care Neo pram/stroller is suitable from newborn and designed to accommodate a child up to a weight of 22kg. Excessive weight may cause a hazardous unstable condition to exist. The product will become unstable if the manufacturer's recommended load is exceeded.
- This toddler seat is for use with Love N Care Neo stroller only.
- DO NOT use this seat with any other models of stroller.
- Ensure that all the locking devices are engaged before use.
- Any load attached to the handle affects the stability of the pram/stroller.
- DO NOT make any alterations or modifications to the product with parts not supplied by the manufacturer, as this may cause instability or structural damage not covered under warranty.
- Unit may become unstable if the manufacturer's recommended load is exceeded, or if a parcel bag, accessory, or rack other than that recommended by the manufacturer is used or hung from the unit.
- It is unsafe to use accessories other than those approved by Love N Care. Any damage caused by the use of accessories which are not recommended will not be covered by the terms of our warranty.
- Extreme care should be taken if the pram/stroller is used on stairs or an escalator.
- The pram/stroller should not be used near an open fire or exposed flame.
- Maximum weight for the storage basket is 5kg.
- NEVER leave safety harness connected when not fitted to a child in the stroller as this may create loops that could cause a strangulation hazard.
- The brake must be locked while taking the child in or out of the pram/stroller, and when parked.
- The pram/stroller is designed for use on flat or gently sloping surfaces and may be unstable on higher sloping and uneven surfaces and could tip over if on sloping, unstable or uneven surfaces

WARNINGS + GENERAL SAFETY INFORMATION

- Bumper bar must be attached at all times.
- DO NOT lift the stroller by the bumper bar as it may disengage.
- The canopy for the seat is not intended to retain the child.
- Children and adults should be clear of moving parts while making pram/stroller adjustments. If not properly executed, damage to fingers or extremities may occur when opening or closing the pram/stroller frame.
- Children should not be left unattended in the product with rain shield fitted.
- The stability of the product will be impaired in high winds with the rain shield fitted and should be steadied by an adult at all times.
- Rain shield must be removed when indoors and in hot weather to prevent overheating and possible risk of suffocation.
- The stroller may be folded with the shopping basket still attached but all contents must be removed. Failure to do this could damage stroller and contents of shopping basket.
- Do not place items on the top of the hood.
- Always use the crotch strap in combination with the waist and shoulder straps correctly adjusted for your child. The harness and seat belt are not a substitute for proper adult supervision.
- This product is not intended for prolonged periods of sleeping. This vehicle does not replace a cot or a bed. Should your child need to sleep, then it should be placed in a suitable pram body, cot or bed.
- The stability of the stroller will be impaired in high winds with the rain cover fitted, and must be steadied by a responsible adult at all times. Rain cover must be removed when indoors and in hot weather to prevent overheating and possible risk of suffocation. Always dry the rain cover thoroughly before storing.
- Do not leave the stroller exposed to heat e.g. by an open fire, exposed flame, radiator or in direct sunlight.
- Never leave child in the stroller when ascending or descending stairs or escalators or when travelling on other forms of transport.
- The stroller should always open and fold easily. Do not force it. It may be necessary to reread the instructions.
- Negotiate curbs and rough ground carefully (always lock front wheels when used on rough ground). Repeated impact will cause damage to the stroller.
- Never allow children to stand on the footrest. The footrest is not a step! The Parent/Guardian Should Always Aid The Child/Toddler To Sit On The Stroller Or To Dismount.
- **IMPORTANT - DANGER:** It is important that great care is taken to ensure that children are kept well clear of the stroller when folding or unfolding the product. Finger traps and scissoring actions are unavoidable during these operations. When folding, take care not to trap the child's fingers and fold away all loose material.
- It is important for your child's safety that the harness be correctly fitted and adjusted (especially after replacement for washing purposes). If not adjusted correctly in accordance with the instructions the safety of your child and stability of the stroller will be impaired.

This product is designed to comply with AS 2088:2022 and CPN no.8 of 2007

The information in this manual is subject to change without notice. There may be variations between the product you receive and the product depictions in this product guide. Love N Care will not be liable for technical errors or omissions contained within this guide

BASSINET WARNINGS:

WARNING

- DO NOT let other children play unattended near the bassinet.
 - Audible “click” must be heard in order to determine that each lock is in the proper position. To ensure proper locking engagement, check to see that the bassinet handle cannot be disengaged from the pram without unlocking the device.
 - This product is suitable only for a child who cannot sit up unaided, roll over and cannot push itself up on its hands and knees.
 - Maximum weight of the child: 9 kg
 - For extended sleep, make sure canopy is raised and locked in upright open position.
-
- No additional mattress shall be added unless recommended by the manufacturer.
 - Any load attached to the handle and/or on the back of the backrest and/or on the sides of the vehicle will affect the stability of the vehicle.
 - The Carry cot shall not be used, as soon as the child is able to sit by himself, roll over and can push itself up on its hands and knees.
 - The Carry cot Maximum weight of the child: 9 kg

WARNING SUFFOCATION HAZARD

- Infants can suffocate in gaps between an extra pad and side of bassinet or on soft bedding.
- NEVER add a mattress, pillow, comforter, or padding. Use ONLY the pad provided by the manufacturer.
- Infants can roll over on soft surfaces and suffocate child. NEVER place bassinet on beds, sofas, or other soft surfaces.
- To reduce the risk of SIDS Pediatricians recommend healthy infants be placed on their backs to sleep, unless otherwise advised by a Physician.
- DO NOT allow any part of sunshade to cover a child's nose or mouth.

WARNING FALL HAZARD

- To prevent falls, do not use this product when the infant begins to push up on hands and knees or has reached manufacturer's recommended maximum weight, whichever comes first.
- Child's movement can slide bassinet. NEVER place bassinet near edges of counter tops, tables, or other elevated surface.
- Use only on a firm ground which is horizontal, level and dry when not in use with the pram/stroller.
- This bassinet is designed to be used with the Love N Care NEO stroller only.
- NEVER use the bassinet as a means to transport an infant in a motor vehicle.
- To avoid serious injury or death to your child, do not use this bassinet as a car bed.

CLEAN AND GENERAL MAINTENANCE

CARE AND MAINTENANCE

To preserve the longevity of your stroller, it is important to perform simple, regular maintenance from time to time, make sure that the joints and folding areas are still in good condition. If you hear any squeaking or feel tension, you can take your stroller to a local bike shop for added lubrication. All repairs should only be carried out by an authorized dealer.

Seat Fabric

- You can machine wash your stroller's seat in cold water with a mild detergent.
- Be sure to remove the metal frame and PE boards from the seat before washing.
- Do not use solvents, caustic or abrasive cleaning materials.
- To minimize shrinkage, simply reattach the seat to the frame to dry.
- Do not press, iron, dry clean, tumble dry or wring the fabric.
- If the seat covers need to be replaced, only use parts from a authorized dealer. They are the only ones that are guaranteed to have been safety tested and designed to fit this seat.

Plastic/Metal Parts

- Wipe clean using a mild soap and warm water.
- You must not remove, dismantle or alter any part of the seat folding mechanism or brakes.

Wheel Care

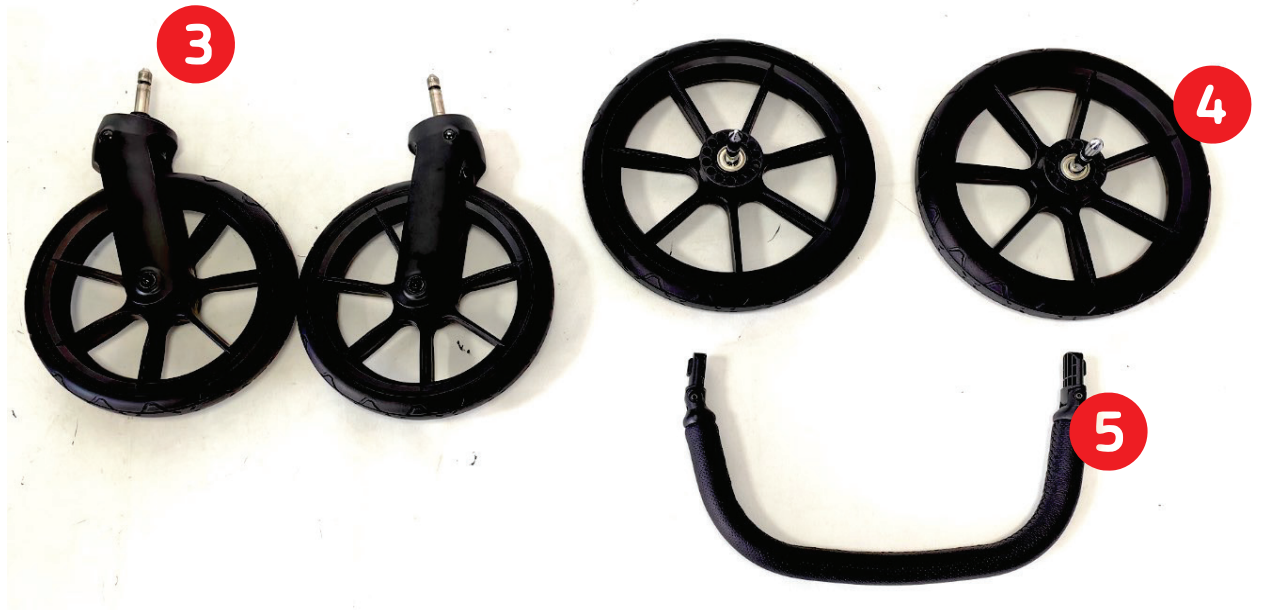
- The wheels can be cleaned using a damp cloth. They will need to be dried completely with a soft towel or cloth.

Storage

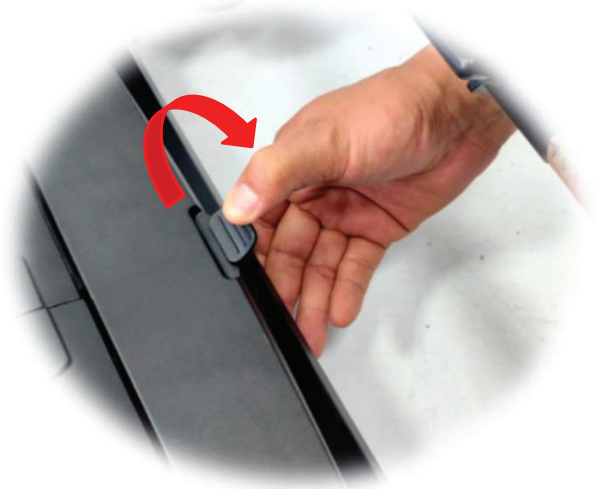
- Sunshine can fade seat fabric and dry out tires, so storing your stroller indoors will prolong its good looks.
- DO NOT store outside.
- Ensure that the stroller is dry before storing for prolonged periods.
- Always store the stroller in a dry environment.
- Store the stroller in a safe place when not in use (i.e. where children cannot play with it).
- DO NOT place heavy objects on top of the stroller.
- DO NOT store the stroller near a direct heat source such as a radiator or fire

CONTENTS

1. STROLLER SEAT
2. STROLLER FRAME AND BASKET
3. FRONT WHEELS (X2)
4. REAR WHEELS (X2)
5. FRONT BUMPER BAR SEAT



OPENING THE STROLLER



Push the top of uplock outwards to disengage the uplock. Located at the rear of the stroller.



Lift up the frame to unfold the stroller.



Ensure the primary lock is engaged properly.

ATTACHING THE FRONT WHEELS



Fit the front swivel pin into the hole of front swivel housing .
Ensure it is locked properly. Repeat for both sides.

ATTACHING THE REAR WHEELS



Fit the rear wheel axle into the hole of rear wheel housing .
Ensure it is locked properly. Repeat for both sides.

ATTACHING THE REAR WHEELS



Pull clip A downwards, then pull the wheel outwards as per direction B.

USING THE PARKING BRAKES



Engage the brake

Push down on the brake lever until it locks into place.

Release the brake

Pull up on the brake lever until it springs back into the unlocked position.

Test the brake

After engaging the brake, try to roll the stroller back and forth to make sure it's properly set.

ADJUSTING THE BUCKLE AND HARNESS

A



Press button in at both sides

B



Take out the buckle on crotch belt

C



Release the waist buckle

D



Buckle after assembled



Slide the belt up and down to adjusting the shoulder belt height
Adjust the length of the harness to fit with the baby properly.

ATTACHING THE SEAT TO THE FRAME



Fit the seat with the adaptor on the frame properly.

USING THE CANOPY/HOOD



Attach the hood clip on both side seat frame. Ensure the fixing pin to be engaged to the hole of the clip properly.

ADJUSTING THE LEG REST



Press the button on both side to unlock and recline the leg rest.

ATTACHING/ REMOVING THE BUMPER BAR



Press the button on both side to unlock and remove the bumper bar.

ADJUSTING HANDLE HEIGHT



a –press the secondary lock according to the direction A;
b –Press the button according to the direction B to release the locking clip of the handle and adjust to up/down .



WARNING:

Do not adjust the handlebar lower than the bumper bar when using the stroller. This may pose a safety hazard

FOLDING THE STROLLER



Press the second lock at left side of handle bar (2), meanwhile, press the folding lock on handle bar (1), and hit the primary lock until it's released



Push downwards to hit the primary lock until it is released.



Push downwards the handle until the frame is folded.



Ensure the uplock will be locked properly.

REMOVE THE FRONT SWIVEL WHEELS



Press down the metal clip to disassemble the front swivel assembly.

LOCK/ UNLOCK FRONT SWIVEL WHEELS



- Push down the button to lock the front wheel;
- Lift up the button to unlock the front wheel.

USING THE SEAT RECLINE AND REVERSIBLE SEAT FUNCTION



Press the button on both side of the seat adaptor to recline the seat.



Reversible seat operation.

USING THE TETHER STRAP



To use the tether strap, you put your hand through the loop on the stroller's handlebar and keep it there while you're using the stroller.

WARNING

- USE THIS STRAP TO STOP THE STROLLER ROLLING AWAY.

OPEN THE REAR WHEEL HOUSING



Press the button at both sides of frame.



Fold it back as the arrow direction.



Fold the rear wheel housing inside.



After folded



Release the button at left side.



Pull out the wheel housing set.



ASSEMBLING THE BASSINET (SOLD SEPARATELY)



Unzip the apron at the bottom, pull the webbing to the both side until it is stopped by the hook on the base board. The metal wire will be stretched and support the frame.



Ensure the carry cot is well stretched.
Close the zip and fit in the mattress.

To attach the foot cover with zip.

USING THE UPPER SEAT ADAPTOR



Press down the button then rotate the adaptor to either single seat and duo seat position.



1) Single seat position.



2) Duo seat position.

FRONT AND REAR SEAT ADAPTOR OPERATION



Lift up the front seat adaptors x2.



Lift up the rear seat adaptors x2.

ASSEMBLE THE WAGON SEATS (SOLD SEPARATELY)

Front Seat



Rear Seat



Front Seat

Rear Seat



DISASSEMBLE THE WAGON SEATS (SOLD SEPARATELY)



Press down the button A on both side, the lock will stay at the unlock position. Then lift up the seat with direction B to remove the seat from the frame.

3-IN-1 MODE - USING A CAPSULE (SOLD SEPARATELY)



The following car capsules are compatible with the NEO Car Seat Adaptors (Sold separately). Please refer to our website for the most current compatibility list

- Maxi Cosi Citi
- Maxi Cosi Titan
- Maxi Cosi Mico Plus
- Maxi Cosi Mico
(manufactured from 2014 onwards)
- Maxi Cosi Mico AP (manufactured from 2013 onwards)
- Joie Gemm
- Joie I-Gemm
- Cybex Cloud Q
- Nunu KLIK Plus

For car seats used in conjunction with a chassis, this vehicle does not replace a cot or a bed. Should your child need to sleep, then it should be placed in a suitable pram body, cot or bed



DUO SEAT MODE



DUO SEAT MODE



WAGON MODE



Fit with Carseat, carry cot and seat according to actual use.



USING THE SEAT LINER (SOLD SEPARATELY)



Seat liner



Attach the buckle button on the ends of the seat liner to the seat headrest straps.



Assembled Seat Liner



To Remove. Remove it from the shoulder belt and crotch belt

USING THE RAIN COVER (SOLD SEPARATELY)



Put on the rain cover on seat



Assembled Raincover

USING THE CUP HOLDER (SOLD SEPARATELY)



1. rotating the button to adjust the tightness of the clip.
a. Clip released by rotated the button from clockwise direction
b. Clip locked by rotated the button from anticlockwise direction



2. Adjusting the opening of the clip by pulling /pushing the plastic in and out , make sure it fit the clip holder diameter well ,then lock it according to step 1-b



3. press the buttons at both side to release the cup holder from the clip.



4. Cup holder apart from the clip

USING THE MOSQUITO NET (SOLD SEPARATELY)

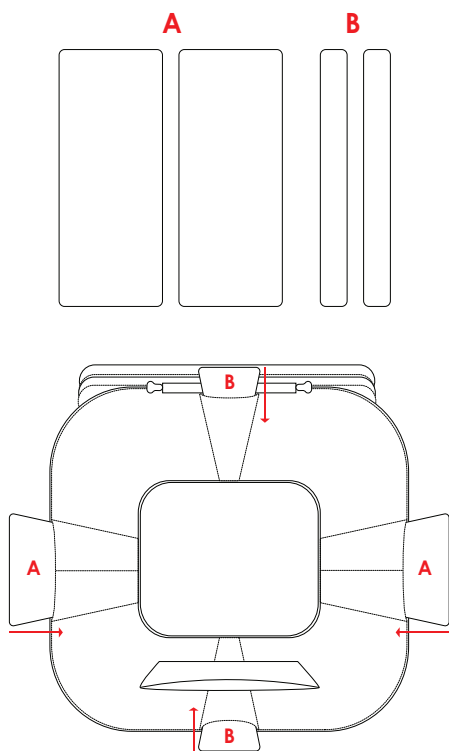


Attach the mosquito net on hood plastic on both sides.



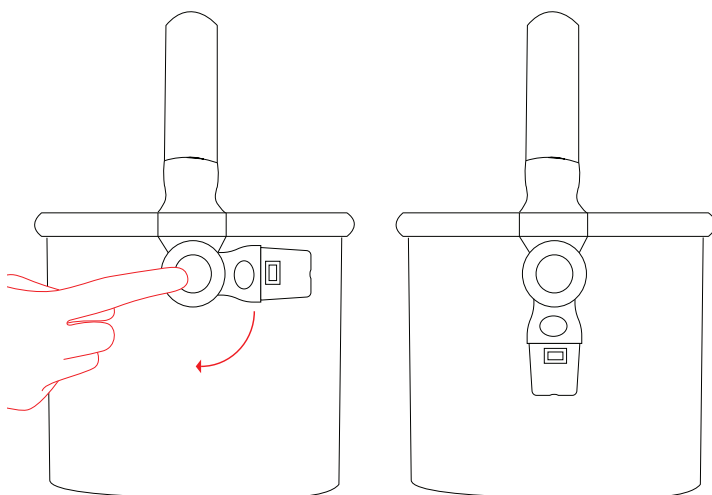
Assembled Mosquito Net.

HOW TO ASSEMBLE SHOPPING BASKET (SOLD SEPARATELY)

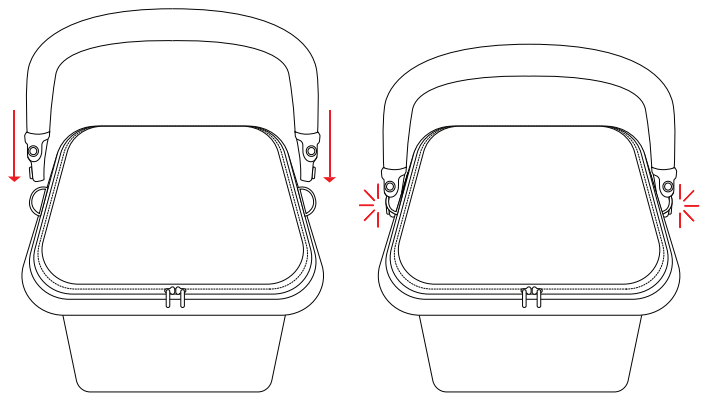


1. Insert the plastic boards.

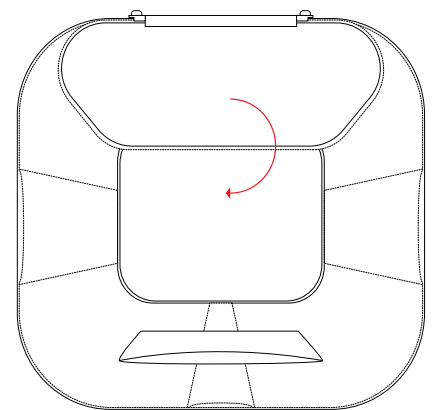
Insert A and B into the corresponding fabric slots on the sides of the basket and secure the velcro



3. Rotate pram connectors. On the side of the basket, press the large round buttons then rotate the pram connectors to a vertical position as shown



2. Attach the handle. Push the handle into slots on either side of basket until mechanism clicks in. To remove the handle from one side or both, press the oval button on the side you want to release and pull the handle out.



4. Basket lid. The basket has a lid with zipper to keep everything safe, but if you prefer to keep the lid open it can be positioned to the inside or outside of the basket.

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