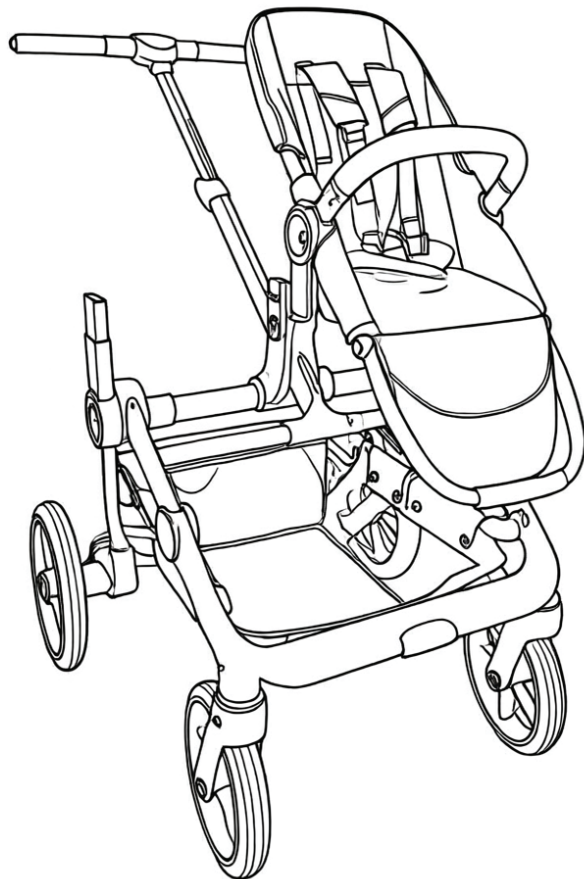


love^hcare™

NEO DUO 01

neo duo

STROLLER



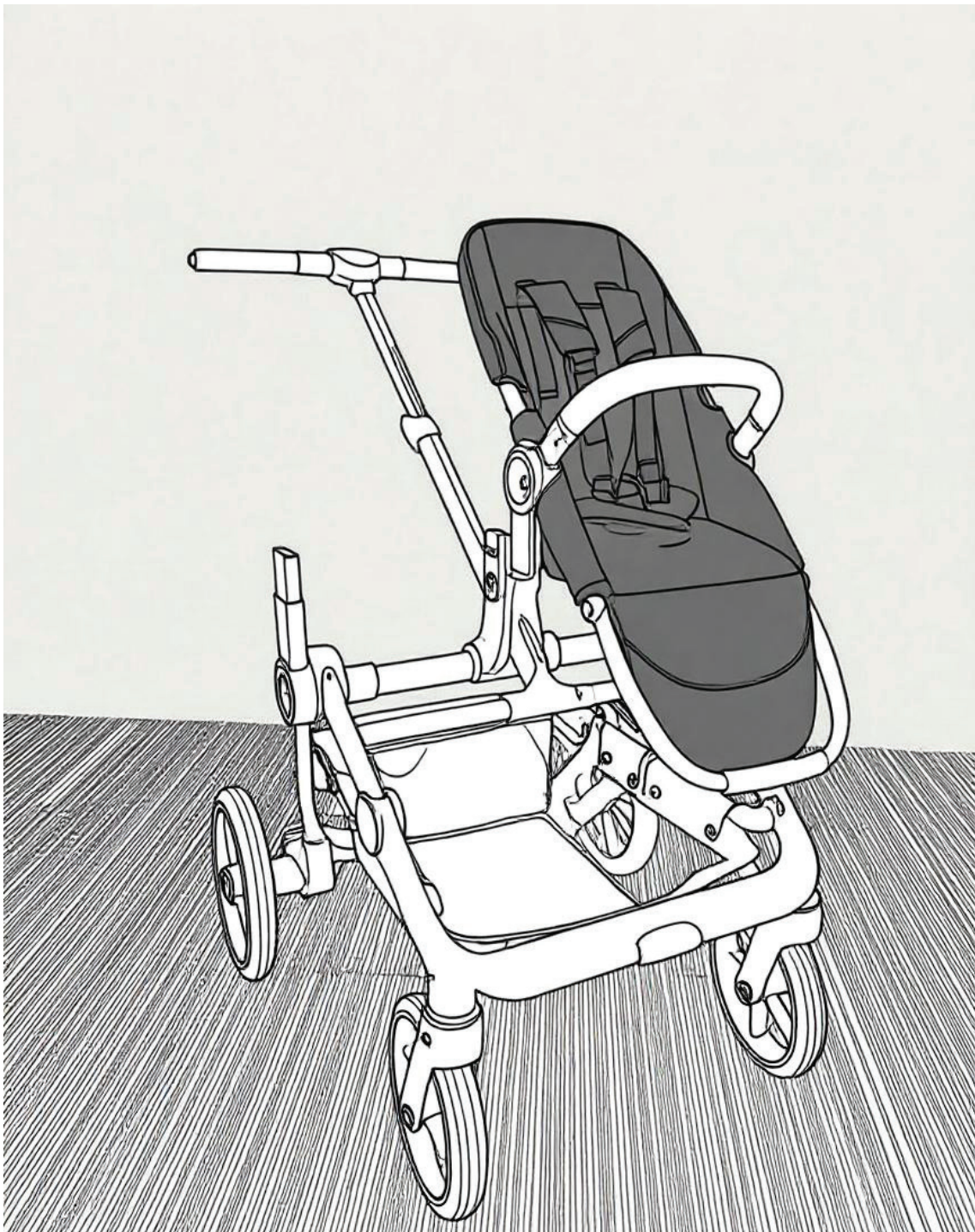
**IMPORTANT - READ CAREFULLY
AND KEEP FOR FUTURE REFERENCE**

love^hcare™

Congratulations on purchasing your new Neo Duo Stroller.

In almost no time you should be able to have this one of kind stroller ready to meet your beautiful child :)

Please take a few moments to read this instruction manual on how to assemble and use your stroller correctly so you can rest assured that your little one is Safe N Secure.



WARRANTY



WARNINGS + GENERAL SAFETY INFORMATION

KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

Please read this manual carefully before using this stroller. Failure to follow instructions properly may result in serious injury to your child

STROLLER WARNINGS:



TO AVOID INJURY OR DEATH:

- FOLLOW THE MANUFACTURER'S INSTRUCTIONS
- ALWAYS APPLY THE BRAKES WHENEVER THE PRAM/STROLLER IS STATIONARY.
- DO NOT LEAVE CHILDREN UNATTENDED.
- SECURE THE CHILD IN THE HARNESS AT ALL TIMES.
- DO NOT CARRY EXTRA CHILDREN OR BAGS ON THIS PRAM/STROLLER.
- MAKE SURE CHILDREN ARE CLEAR OF ANY MOVING PARTS IF YOU ADJUST THE PRAM/STROLLER.
- ALWAYS USE THE TETHER STRAP TO PREVENT THE PRAM/STROLLER FROM ROLLING AWAY.
- USE THIS HARNESS AT ALL TIMES.
- NOT RECOMMENDED FOR A CHILD UNDER 6 MONTHS OLD.

- The Love N Care Neo Duo pram/stroller is suitable from 6 - 36 Months and designed to accommodate a child up to a weight of 22kg.

Excessive weight may cause a hazardous unstable condition to exist. The product will become unstable if the manufacturer's recommended load is exceeded.

- This toddler seat is for use with Love N Care Neo Duo stroller only.
- DO NOT use this seat with any other models of stroller.
- Ensure that all the locking devices are engaged before use.
- Any load attached to the handle affects the stability of the pram/stroller.
- DO NOT make any alterations or modifications to the product with parts not supplied by the manufacturer, as this may cause instability or structural damage not covered under warranty.
- Unit may become unstable if the manufacturer's recommended load is exceeded, or if a parcel bag, accessory, or rack other than that recommended by the manufacturer is used or hung from the unit.
- It is unsafe to use accessories other than those approved by Love N Care. Any damage caused by the use of accessories which are not recommended will not be covered by the terms of our warranty.
- Extreme care should be taken if the pram/stroller is used on stairs or an escalator.
- The pram/stroller should not be used near an open fire or exposed flame.
- Maximum weight for the storage basket is 5kg.
- NEVER leave safety harness connected when not fitted to a child in the stroller as this may create loops that could cause a strangulation hazard.
- The brake must be locked while taking the child in or out of the pram/stroller, and when parked.
- The pram/stroller is designed for use on flat or gently sloping surfaces and may be unstable on higher sloping and uneven surfaces and could tip over if on sloping, unstable or uneven surfaces
- Never leave the harness buckled when not fitted to a child in the pram/stroller because the harness can form loops which may pose a strangulation hazard.

WARNINGS + GENERAL SAFETY INFORMATION



- Bumper bar must be attached at all times.
- DO NOT lift the stroller by the bumper bar as it may disengage.
- The canopy for the seat is not intended to retain the child.
- Children and adults should be clear of moving parts while making pram/stroller adjustments. If not properly executed, damage to fingers or extremities may occur when opening or closing the pram/stroller frame.
- Children should not be left unattended in the product with rain shield fitted.
- The stability of the product will be impaired in high winds with the rain shield fitted and should be steadied by an adult at all times.
- Rain shield must be removed when indoors and in hot weather to prevent overheating and possible risk of suffocation.
- The stroller may be folded with the shopping basket still attached but all contents must be removed. Failure to do this could damage stroller and contents of shopping basket.
- Do not place items on the top of the hood.
- Always use the crotch strap in combination with the waist and shoulder straps correctly adjusted for your child. The harness and seat belt are not a substitute for proper adult supervision.
- This product is not intended for prolonged periods of sleeping. This vehicle does not replace a cot or a bed. Should your child need to sleep, then it should be placed in a suitable pram body, cot or bed.
- The stability of the stroller will be impaired in high winds with the rain cover fitted, and must be steadied by a responsible adult at all times. Rain cover must be removed when indoors and in hot weather to prevent overheating and possible risk of suffocation. Always dry the rain cover thoroughly before storing.
- Do not leave the stroller exposed to heat e.g. by an open fire, exposed flame, radiator or in direct sunlight.
- Never leave child in the stroller when ascending or descending stairs or escalators or when travelling on other forms of transport.
- The stroller should always open and fold easily. Do not force it. It may be necessary to reread the instructions.
- Negotiate curbs and rough ground carefully (always lock front wheels when used on rough ground). Repeated impact will cause damage to the stroller.
- Never allow children to stand on the footrest. The footrest is not a step! The Parent/Guardian Should Always Aid The Child/Toddler To Sit On The Stroller Or To Dismount.
- **IMPORTANT - DANGER:** It is important that great care is taken to ensure that children are kept well clear of the stroller when folding or unfolding the product. Finger traps and scissoring actions are unavoidable during these operations. When folding, take care not to trap the child's fingers and fold away all loose material.
- It is important for your child's safety that the harness be correctly fitted and adjusted (especially after replacement for washing purposes). If not adjusted correctly in accordance with the instructions the safety of your child and stability of the stroller will be impaired.

This product is designed to comply with AS 2088:2022 and CPN no.8 of 2007

The information in this manual is subject to change without notice. There may be variations between the product you receive and the product depictions in this product guide. Love N Care will not be liable for technical errors or omissions contained within this guide

WARNINGS + GENERAL SAFETY INFORMATION

BASSINET WARNINGS:



WARNING

- DO NOT let other children play unattended near the bassinet.
- Audible "click" must be heard in order to determine that each lock is in the proper position. To ensure proper locking engagement, check to see that the bassinet handle cannot be disengaged from the pram without unlocking the device.
- This product is suitable only for a child who cannot sit up unaided, roll over and cannot push itself up on its hands and knees.
- Maximum weight of the child: 9 kg
- For extended sleep, make sure canopy is raised and locked in upright open position.
- DO NOT USE THIS PRAM BODIES ONCE THE CHILD CAN SIT UP UNAIDED.

- No additional mattress shall be added unless recommended by the manufacturer.
- Any load attached to the handle and/or on the back of the backrest and/or on the sides of the vehicle will affect the stability of the vehicle.
- The Carry cot shall not be used, as soon as the child is able to sit by himself, roll over and can push itself up on its hands and knees.
- The Carry cot Maximum weight of the child: 9 kg



WARNING SUFFOCATION HAZARD

- Infants can suffocate in gaps between an extra pad and side of bassinet or on soft bedding.
- NEVER add a mattress, pillow, comforter, or padding. Use ONLY the pad provided by the manufacturer.
- Infants can roll over on soft surfaces and suffocate child. NEVER place bassinet on beds, sofas, or other soft surfaces.
- To reduce the risk of SIDS Pediatricians recommend healthy infants be placed on their backs to sleep, unless otherwise advised by a Physician.
- DO NOT allow any part of sunshade to cover a child's nose or mouth.



WARNING FALL HAZARD

- To prevent falls, do not use this product when the infant begins to push up on hands and knees or has reached manufacturer's recommended maximum weight, whichever comes first.
- Child's movement can slide bassinet. NEVER place bassinet near edges of counter tops, tables, or other elevated surface.
- Use only on a firm ground which is horizontal, level and dry when not in use with the pram/stroller.
- This bassinet is designed to be used with the Love N Care NEO DUO stroller only.
- NEVER use the bassinet as a means to transport an infant in a motor vehicle.
- To avoid serious injury or death to your child, do not use this bassinet as a car bed.

CLEAN AND GENERAL MAINTENANCE

CARE AND MAINTENANCE

To preserve the longevity of your stroller, it is important to perform simple, regular maintenance from time to time, make sure that the joints and folding areas are still in good condition. If you hear any squeaking or feel tension, you can take your stroller to a local bike shop for added lubrication. All repairs should only be carried out by an authorized dealer.

Seat Fabric

- You can machine wash your stroller's seat in cold water with a mild detergent.
- Be sure to remove the metal frame and PE boards from the seat before washing.
- Do not use solvents, caustic or abrasive cleaning materials.
- To minimize shrinkage, simply reattach the seat to the frame to dry.
- Do not press, iron, dry clean, tumble dry or wring the fabric.
- If the seat covers need to be replaced, only use parts from a authorized dealer. They are the only ones that are guaranteed to have been safety tested and designed to fit this seat.

Plastic/Metal Parts

- Wipe clean using a mild soap and warm water.
- You must not remove, dismantle or alter any part of the seat folding mechanism or brakes.

Wheel Care

- The wheels can be cleaned using a damp cloth. They will need to be dried completely with a soft towel or cloth.

Storage

- Sunshine can fade seat fabric and dry out tires, so storing your stroller indoors will prolong its good looks.
- DO NOT store outside.
- Ensure that the stroller is dry before storing for prolonged periods.
- Always store the stroller in a dry environment.
- Store the stroller in a safe place when not in use (i.e. where children cannot play with it).
- DO NOT place heavy objects on top of the stroller.
- DO NOT store the stroller near a direct heat source such as a radiator or fire

WARRANTY

Warranty Against Defects

All Love N Care products are guaranteed for twelve months from the date of purchase. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This covers against faults which develop through faulty materials and workmanship.

Misuse, accidental damages, normal wear and tear or neglect are not covered. If a fault becomes apparent, please return the item to the store of purchase with your receipt. You must inform the store what the defect is. We will then arrange for its repair or it will be assessed for replacement as expediently as possible. The benefits of this warranty are in addition to other right and remedies under the law in relation to the goods or services to which this warranty relates.

If you are unable to return the item to the store of purchase, you can contact Love N Care on free call 1300 732 599. Where you send the product directly to the manufacturer then you may be liable for the costs of transportation to and from Love N Care.

Love N Care will meet the reasonable expenses incurred by a consumer in a making a warranty claim. You can claim expenses incurred in making a claim by contacting our customer service team on 1300 732 599 or by email at info@lovenecare.au

CONTENTS/PARTS LIST



Unpack all contents and check that all parts are present before starting assembly. Please refer to parts list.

1. Neo Duo Frame
2. 2x Rear Wheels
3. 2x Front Wheels
4. Bumper Bar
5. Seat unit

OPENING THE STROLLER + HEIGHT ADJUSTMENT



Press the folding lock button to release the frame will open/lift up automatically



Release the lever at (A) and lift up the handle at (b) to adjust the handle height.

ATTACHING THE FRONT WHEELS



Fit the front swivel pin from the front wheel (3) into the hole of front swivel housing . Ensure it is locked properly. Repeat for both sides.

ATTACHING THE REAR WHEELS



Fit the rear wheel axle wheel (2) into the hole of rear wheel housing . Ensure it is locked properly. Repeat for both sides.

DETACHING THE REAR WHEELS



Pull Clip A Downward, then pull the wheel outward as per the direction of B

USING THE BRAKING SYSTEM



Push down on the brakes to enable the brakes.

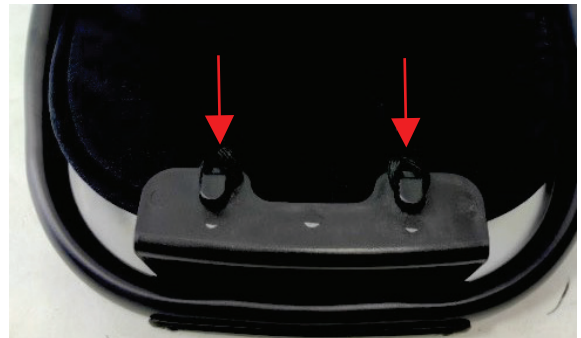


Please note the brakes are black for illustration purposes.
Australian version will have red brakes.

ASSEMBLING THE FRAME



Attach the lower frame of the leg rest into both sides of the main housing. Ensure the button is locked properly.



Attach the elastic loop to the plastic hook on the frame for both loops.



Zip the flap against the tube to connect the leg rest to the frame.

ASSEMBLING THE FRAME



Connect the 4 snap buttons from the seat to the frame.

ASSEMBLING THE SUNVISOR (SOLD SEPARATELY)



To attach the sunvisor to the seat, align the zippers from the sunvisor and the slot on the frame, and then zip them together. Then pull the zipper to lock into place.

ASSEMBLING THE CANOPY (SOLD SEPARATELY)



Place the canopy over the frame. Align the canopy's clips with the mounts and press them on until they click into place. You should hear an audible "click" to confirm they are secure.

EXPANDING THE FRAME



The stroller seat is expandable when using the seat, carry cot and the car seat. To expand the seat width just pull the joints outwards. If using a shopping basket pull the joints inwards as it is smaller than the seat and carry cot.

ATTACHING THE SEAT TO THE FRAME



Align the assemble seat with the stroller frame and push down until you hear and feel it securely click into place.

USING THE SEAT HARNESS

A



Press button in at both sides

B



Take out the buckle on crotch belt

C



Release the waist buckle

D



Buckle after assembled



Slide the belt up and down to adjusting the shoulder belt height
Adjust the length of the harness to fit with the baby properly.

USING THE LEG REST ADJUSTMENT



Press the two buttons on the sides of the leg rest to adjust it and unlock it.

USING THE BUMPER BAR



Line up the ends of the bumper bar with the attachment points on the stroller frame. Push the bar firmly into place until you hear a "click" on both sides, which confirms that it is securely locked.

ADJUSTING THE HANDLE BAR



UNLOCK



LOCK

Release the lever clip on the frame and adjust until you find the ideal height. Once you have have the desired height pull the clip down and lock into place.

TO FOLD THE STROLLER



Unlock the lever clip at point A and press the secondary button at Point B on the handle.



Slide the bar downwards until the primary lock is unlocked. Keep your finger on the Button B.



Push the handle downwards until the frame is folded.



Ensure that all locks are engaged

USING THE FRONT SWIVEL WHEELS LOCK



Push down the button to lock the front wheel, Lift up the button to unlock the front wheel.

TO REMOVE THE FRONT WHEELS



Press down the metal clip to disassemble the front swivel assembly.

USING THE SEAT RECLINE



Locate the lever on the back of the stroller seat, behind the canopy. Pull the lever with one hand to release the backrest's locking mechanism. With your other hand, guide the backrest to the desired recline position. There are 3 recline positions.

REMOVING THE SEAT



Press the release button on each side of the seat simultaneously. While holding both buttons, lift the seat straight up off the frame.

ASSEMBLING THE CARRY COT (SOLD SEPARATELY)



Contents for Carry cot - Foot Cover, Mattress and main frame



Pull the end pieces (rods inside the carry cot) away from each using the handles other until they click and lock into place on the hooks on the boards on the bottom of the carry cot. The frame will be stretched and supported by the metal frame.

ADDING THE CANOPY TO THE CARRY COT (SOLD SEPARATELY)



Place the canopy over the frame. Align the canopy's clips with the mounts and press them on until they click into place. You should hear an audible "click" to confirm they are secure. Align the zippers from the canopy and the slot on the frame, and then zip them together. Then pull the zipper to lock into place.

The same canopy is used for the seat and carry cot



Ensure that the mattress and foot cover are attached. Place the mattress into the assembled carry cot. To attach the Apron/Cover find the zipper on the edge of the carrycot apron and match it to the corresponding zipper on the carrycot's body or canopy. Zip it all the way around for a snug fit. Snap the press studs, found on the apron flap, to the frame to secure it further.

ATTACHING THE CAR SEAT ADAPTOR (SOLD SEPARATELY)

R1

L1



Right hand side adaptor

R2

L2



Left hand side adaptor

L2 + R2

L1 + R1



The numbers on the adaptors correspond to the numbers on the stroller frame. Eg. Place R1 and L1 on the slots on the right side of the stroller and place R2 and L2 on the slots on the left hand side.

CAR SEAT COMPATIBILITY LIST (SOLD SEPARATELY)

The following list of capsules are compatible with the Neo Duo stroller, when using the correct Car Capsule Adaptors. Each side of the stroller has a separate set of adaptors. There are left side adaptors when using the adaptors on the left side and right side adaptors when using the right side.

Please refer to our website for the most current compatibility list

- Maxi Cosi Citi
- Maxi Cosi Titan
- Maxi Cosi Mico Plus
- Maxi Cosi Mico (manufactured from 2014 onwards)
- Maxi Cosi Mico AP (manufactured from 2013 onwards)
- Joie Gemm
- Joie I-Gemm
- Cybex Cloud Q
- Nunu KLIK Plus

For car seats used in conjunction with a chassis, this vehicle does not replace a cot or a bed. Should your child need to sleep, then it should be placed in a suitable pram body, cot or bed.



Contact Us

Head Office:

Love N Care Pty Ltd.
297-299 Canterbury Rd, Revesby
NSW 2212 Australia
Contact No: 02 9774 4655
Email: info@lovencare.au
Website: www.lovencare.au

loveⁿcare

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 http://twitter.com/love_ncare



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